



VISIONS® LIMITED WARRANTY

Subject to the conditions, exclusions and limitations that follow, the manufacturer of VISIONS® brand products, WEATHER SHIELD Mfg., Inc. ("WEATHER SHIELD") warrants their VISIONS® brand products (VISIONS 2500™, VISIONS 3000™, VISIONS 3500™) to be free from defects in material and workmanship as noted below. All referenced times are in relation to date of manufacture. Warranty effective date: June 1, 2016.

Innovations: Symmetry Balance System®, EasyCare®, Zo-e-shield™

WARRANTY COVERAGE

Vinyl Main Frame and Sash – Lifetime Warranty

WEATHER SHIELD warrants that its vinyl main frame and sash shall be free from defects in material or workmanship for its LIFETIME to the original owner of the owner-occupied, single-family residence in which they are initially installed for as long as they own and occupy the residence unless specified below.

Painted Finishes on Vinyl - Ten Years

WEATHER SHIELD warrants that its factory-applied painted finishes will not peel, blister, or flake for TEN (10) years. Factory-applied painted finishes will not exhibit excessive color change for TEN (10) years. Note: this coverage does not extend to discoloration, polish, surface damage, or alteration caused by the use of natural or chemical solvents or an environmental factor causing such damage.

Fading or changing in color of the factory-applied painted finishes is not a defect unless it exceeds five (5) E units, calculated in accordance with ASTM D2244, paragraph 6.2. Color change shall be measured on an exposed colored surface that has been cleaned of soils, and the corresponding values measured on the original or unexposed colored surface. Fading or color changes may not be uniform if the surfaces are not equally exposed to the sun and elements. If the above ASTM standards change, the standard in effect at the time of purchase applies. As an option to replacement, we may choose to refinish the product.

Commercial Applications - Ten Years

WEATHER SHIELD warrants that its products shall be free from defects in material or workmanship for the period of TEN (10) years in structures that are other than owner-occupied, single-family residences unless specified below.

Other Parts - Twenty Years

All other parts on VISIONS® brand products, unless specified below, are warranted to be free from defects in material and workmanship for a period of TWENTY (20) years.

Insulated Glass – Twenty Years

Insulated glass shall be free from defects in material or workmanship for a period of TWENTY (20) YEARS unless specified below.

Laminated Glass – Five Years

Laminated glass shall be free from defects in material and workmanship for a period of FIVE (5) years.

Decorative Glass – Five Years

Decorative glass shall be free from defects in material and workmanship for a period of FIVE (5) years.

Hardware – Ten Years

Hardware shall be free from defects in material and workmanship for a period of TEN (10) years.

Hardware Finish within 2 miles of seacoast – Ten Years

Corrosive-resistant finishes and seacoast hardware packages installed within two miles of a corrosive environment shall be warranted for TEN (10) years unless marred or scratched. The below conditions/exclusions apply.

- Exterior surfaces of the hardware must be cleaned with a mild detergent soap and water at least every two months, and more frequently if necessary to prevent build-up of salt and/or other corrosive materials.
- All determination as to whether there is abnormal corrosion, and whether it is the result of a manufacturing defect shall be made by WEATHER SHIELD and those determinations shall be final.
- Because the environment (within two miles of an ocean coastline and any area subject to acid rain) can be extremely harsh and corrosive, it is normal for windows and doors installed in these environments to deteriorate more than those installed in other environments, even with proper maintenance. This warranty only covers abnormal corrosion.

Glass Stress Cracks – One Year

Glass shall be warranted against stress cracks for ONE (1) year.

Factory-Applied Finishes

Please contact WEATHER SHIELD for warranty coverage.

Transferability – Ten Years

This warranty is transferable to subsequent owners. This transferred warranty is the lesser of TEN (10) years or the period specified from the date of manufacture.

COVERAGE

Should any VISIONS® brand products or components of products be determined by WEATHER SHIELD to contain defects in material or workmanship within the applicable warranty period, WEATHER SHIELD will, at its option, repair the products or components at no charge, or provide replacement products or components at no charge, or refund the original purchase price of the products containing the defective components. Decisions as to whether to repair, replace or refund shall be made by WEATHER SHIELD in its sole discretion. Replacements will be the closest equivalent current product and may not exactly match the original. Replacements will be delivered to the original point of purchase with no shipping charges. If shipment direct to the consumer is requested, normal shipping and handling charges will apply.

NON COVERAGE

- Normal wear and tear or weathering is considered normal and not a product defect.
- Normal wear and tear of hardware and hardware finishes that can naturally occur (e.g. corrosion, tarnishing) or damage at construction site.
- Normal wear and tear, weathering and natural variations in wood color or texture are considered normal and not a product defect (i.e. jamb extension).
- Minor scratches, slight glass curvature or glass imperfections are natural variances in glazing and do not impair structural integrity or significantly obscure normal vision.
- Repairs, refinishing or similar activities involved when skilled labor installs or replaces products.
- Condensation and any related water damage (such as mold or wood rot due to water or ice build up), which occur as a result of humidity within the property or changes in the interior/exterior temperatures, do not indicate a defect. Contact a heating/cooling specialist to assist.
- Products installed in a non-vertical position, discoloration of non-visible parts, or failures or operating difficulties due to accident, acts of God, abuse, misuse, alteration, exposure to the elements, improper or insufficient handling, storage, maintenance or service including, but not limited to, obstruction of weep holes. Installation of units must be finished and operated in accordance with our installation instructions attached to each unit.
- Failures or operating difficulties resulting from use of high-expansion foam insulation, incompatible sealant, cleaning agent, or exposure to corrosive, unusual, harmful or aggressive substances, acid rain, fumes or condensates, subject to abnormal stress from localized application of heat, excessive vibration or movement of buildings or foundations or to other abnormal physical stress or use in high humidity areas.
- Products installed in buildings with cladding systems that do not allow for proper management/drainage of moisture (e.g. EIFS or synthetic stucco without an engineered drainage system).
- Vinyl parts or weather strip that has non-factory-applied paint or stain voids the warranty of the affected unit.
- Warpage or air/water infiltration on any swing door with a call-out height of greater than 6'10" unless WEATHER SHIELD's multi-point lock system is used with the door.
- Any installations at an altitude over 3,500 feet above sea level unless capillary tubes have been installed or a HIGH ALTITUDE GLASS PACKAGE is used, which provides limited coverage.
- Products or components not provided by WEATHER SHIELD including but not limited to hardware, lock sets, strikes, or panning systems.
- VISIONS® brand products that are stacked or mulled with products manufactured by others.
- Products with modifications (e.g. customer applied paint finishes, tints, films) or security systems without prior approval.



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ADDITIONALLY

- Insulated units with capillary tubes will not have inert gas fill.
- ADA-compliant sills are not designed nor are they intended to manage moisture or water infiltration. The determination of proper building design and moisture management (through an overhang or otherwise) is the responsibility of your building designer, architect or contractor.
- Warping of a door shall not be deemed to be a product defect unless the warping is in the door panel itself and then only if the warping is more than one quarter inch. The amount of warp shall be determined by placing a taut wire or string or straightedge across the face of the installed door panel thought to be concave and measuring the amount of warp at the point of the greatest distance between the bottom of such wire, string or straightedge and the face of the door panel. WEATHER SHIELD may, at its option, defer action on a warping claim for a period of not more than ONE (1) year from the date of the claim to permit the door panel to adjust to temperature and humidity in its installed position.
- The performance of windows and doors may be affected by factors beyond WEATHER SHIELD's control. Examples include handling and installation, construction details of the building, exposure conditions, maintenance, normal wear and tear, and migration of inert gas. Structural or thermal ratings are for comparison purposes only. While VISIONS brand products are manufactured to meet or exceed published ratings, it is not possible to guarantee that they will meet or exceed those ratings after they have been installed.
- WEATHER SHIELD is not responsible for removing any defective products from the structure in which they are installed, or for installing any replacement products or components provided by WEATHER SHIELD pursuant to this limited warranty, or for any painting, refinishing or other work necessary to complete the installation of replacement products or components, all of which shall be the consumer's responsibility.

CLASS ACTION AND JURY TRIAL WAIVER

YOU AGREE THAT ANY DISPUTE TO INCLUDE, BUT NOT LIMITED TO, BREACH OF CONTRACT, BREACH OF WARRANTY, CLAIMS BASED IN TORT, NEGLIGENCE, PRODUCT LIABILITY, FRAUD, MARKETING, STATE OR FEDERAL REGULATIONS, ANY CLAIMS REGARDING THE ENFORCEABILITY OF THIS LIMITED WARRANTY, AND THE WAIVER OF JURY AND CLASS ACTION TRIALS ("DISPUTED CLAIMS") MUST BE BROUGHT IN YOUR INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS OR REPRESENTATIVE PROCEEDING. YOU ALSO AGREE THAT YOU AND WEATHER SHIELD ARE EACH WAIVING THE RIGHT TO A TRIAL BY JURY AND AGREE TO HAVE ALL DISPUTES HEARD AND DECIDED SOLELY BY A STATE OR FEDERAL COURT.

OPT-OUT PROCEDURE

YOU MAY CHOOSE TO OPT OUT OF THE CLASS ACTION AND JURY TRIAL WAIVER BY SUBMITTING A WRITTEN OPT-OUT FORM THAT CAN BE FOUND ON WEATHER SHIELD'S WEBSITE, WWW.WEATHERSHIELD.COM/OPTOUT, WITHIN SIXTY (60) DAYS FROM THE DATE YOUR WEATHER SHIELD PRODUCT IS INSTALLED. OPTING OUT OF THE CLASS ACTION AND JURY TRIAL WAIVER WILL NOT AFFECT ANY OTHER TERMS OF THIS LIMITED WARRANTY WHICH WILL REMAIN IN EFFECT.

Applicable Law

All Disputed Claims shall be governed and construed in accordance with the internal laws of the State of Wisconsin, regardless of any choice of law doctrine.

GENERAL PROVISIONS

Selection and purchase of VISIONS® brand products which conform to all applicable building codes and local ordinances is the sole responsibility of the architect, building contractor or homeowner. WEATHER SHIELD assumes no responsibility for compliance with local building codes or ordinances, or for calculation and design of support mullions, structural support, or flashing required for installation. Consult with your local building code officials and/or a qualified contractor, architect or engineer for specific requirements.

HERE ARE NO OTHER EXPRESS WARRANTIES EXCEPT AS SET FORTH HEREIN. ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE ARE LIMITED IN DURATION TO THE PERIODS OF COVERAGE OF THE EXPRESS WARRANTIES SET FORTH IN THIS LIMITED WARRANTY. WEATHER SHIELD SHALL NOT BE LIABLE FOR APPLICABLE TAXES OR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING, BUT NOT LIMITED TO, DAMAGE OR LOSS TO PERSONS OR OTHER PROPERTY.

Some states do not allow limitations on how long an implied warranty lasts, and some states do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

If any clause herein is found to be illegal or unenforceable, that clause will be severed from this Limited Warranty and the remainder of the Limited Warranty will be given full force and effect.

NO DISTRIBUTOR, SALESPERSON, DEALER, RETAILER OR OTHER REPRESENTATIVE OF VISIONS® BRAND PRODUCTS HAS THE AUTHORITY TO ALTER OR CHANGE THESE WARRANTIES OR TO MAKE ANY OTHER WARRANTY EITHER VERBALLY OR IN WRITING.

Effective Date: June 1, 2016